Program Highlights

Dominion Energy Virginia’s Strategic Underground Program is a system-wide initiative to **shorten restoration times** following major storms by placing certain outage-prone overhead electric distribution lines and equipment **underground**.

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**Improved Reliability**
- Reduces exposure during severe weather
- Reduces power outages

**Faster Response**
- Fewer repairs
- Faster restoration time during major events

**Minimal Impact to Property**
- Low impact underground drilling technology
- No project is complete until your property is restored

**Communication**
- Dedicated Dominion Energy point of contact
- Regular project communications

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**Strategic Underground Program**

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**Learn More & Contact Us**

- [DominionEnergy.com/Underground](DominionEnergy.com/Underground)
  - Search by Work Request number
  - See status of your project

- **1-877-306-8292**

  “The crew was very friendly. Supervisor actually came back and made sure all aspects of the job were complete. Nice job!”
  —Customer in Suffolk, Va.

  “The entire project was ‘top notch’ from start to finish! The contractors were so respectful and professional.”
  —Customer in Warrenton, Va.

  “Contractor was very easy to deal with and exceeded my expectations.”
  —Customer in Midlothian, Va.

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Our goal is a stronger distribution system and faster restoration following major storms.
Stages of the Strategic Underground Program

Evaluation
Dominion Energy uses a data-driven process to identify overhead lines most prone to outages.

Design
A Dominion Energy representative will visit the area and propose a route for the new underground lines. We will also assess your current meter base and identify if a meter base adapter is needed. Markings or flags may be placed as part of this stage which assists in developing the proposed route.

Obtaining Easements
We will work with land owners to secure necessary easements along the proposed underground route. This process is very important as it provides Dominion Energy permission to install and maintain equipment on the underground route. Property owners within a single project area would have to agree on a plan before a design can be finalized. Without all necessary easements, the project may be delayed or canceled.

Scheduling and Site Preparation
The construction schedule will be provided to let you know when work will begin. Before construction, we will work with VA811/Miss Utility and property owners to identify public and private pre-existing facilities (water, septic, oil tanks, irrigation, etc.). Colored markings and flags will be placed on the property to ensure a safe installation.

Construction & Conversion
In most cases, Dominion Energy will use a low-impact, drilling technology rather than open trenching, to minimize disruption to property. Underground cables will be placed in protective conduit.

There will be a short planned outage once we do the final switch from overhead to underground. The outage date and times will be communicated to affected property owners in advance.

Property Restoration
Last but certainly not least, respecting your property is a priority at Dominion Energy. Our crews will return to remove any Dominion Energy overhead lines and restore property back to a similar condition.

What's Next?
- A Dominion Energy representative or authorized contractor will contact you to discuss the project and whether an easement is necessary.
- Review the preliminary design and proposed equipment with our team. We will help you understand the proposed underground plan.

Equipment Updates and Safety
Placing power lines underground reduces exposure to severe wind and storms.

The following equipment is needed as part of converting to underground service.

- **Padmount Transformers** are ground level and allow underground connections to be maintained safely. The location of padmount transformers is ultimately determined by electric load and route. Average size: 40” wide x 36” deep x 34” high.

- **Pedestals** may also be used to reliably extend the underground system. Average size: 23” wide x 15” deep x 18” high.

- **Meter Base Adapters** may need to be added so your current meter can accept the underground cables. Our team will work with you to determine the best meter base adapter for your home. Sizes and configurations vary.

Ask our representative or authorized contractor to see their Dominion Energy badge.