



**Dominion  
Energy®**

DOES NOT  
PRINT-DIE  
INDICATOR

**By upgrading to new, advanced metering technologies, we're investing in our infrastructure and in our customers.**

Date \_\_\_\_\_

- A utility service representative upgraded the electric meter today.** If you have any questions or concerns related to the meter exchange, please call:  
866-566-6436 | 8 AM to 5 PM, Monday to Friday

- A utility service representative stopped by today to upgrade the electric meter. However, the meter could not be exchanged due to:**

\_\_\_\_\_  
\_\_\_\_\_

To discuss the issue and reschedule the meter upgrade, please call:

844-562-9472 | 8 AM to 5 PM, Monday to Friday

**[DominionEnergy.com/smartmeter](https://www.dominionenergy.com/smartmeter)**

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## THE EVOLUTION OF METER TECHNOLOGY

2010s



**AMI**

*Advanced Meter Infrastructure*

1990s



**AMR**

*Automated Meter Reading*

1980s



**OMR**

*Off-Site Meter Reading*

1950s



**Simple Spinning Dial**