

August 20, 2018

Duplicate Payments and Payments in Advance of Applications Submitted

As you know, online payments through Bill Matrix were launched on July 10th. The Bill Matrix implementation was successful, but you need to be aware of a few issues.

- 1) We have been receiving duplicate payments on existing projects where the fees have already been paid. Please take the time to ensure that you have not already submitted payment for your projects. On the PowerClerk dashboard, if “Yes” is indicated on “Processing Fee Received” for your project, this means we have received the Application Processing Fee. If this is blank or “No”, we have not received the Application Processing Fee. You may need to scroll to the right to see the “Processing Fee Received” column on your screen. Duplicate payment checks will be mailed back to the address on the check – they cannot be applied to other projects.

Project #	Initial Application Submitted Date	SCE&G Customer Last	SCE&G Customer First	SCEG Customer Company	SCE&G Account Number	Current Status	Current Status Timestamp	E-Signature Status	PV System Inverter Nameplate Rating	Residential Program Choice	Non-Residential Program Choice	Installer	Processing Fee Received	SCE&G Service Address (Street)	SCE&G Service Address (City)
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- 2) Also, we are receiving application processing fee payments prior to the solar project being “Submitted” in PowerClerk. The Application Processing Fee payment cannot be posted if the solar project is in an “Unsubmitted” status. Please do not make your application processing fee payment unless your project is in a “Submitted” status in PowerClerk.