

SCHEDULE RVAU
RESIDENTIAL VIRTUAL AUDIT PROGRAM

I. PURPOSE

The Residential Virtual Audit Program (“Program”) provides the residential customer with access to home energy assessment audit software and is completed entirely by the residential customer. Residential customers may either visit a website or call a toll-free number to answer a set of questions with answers specific to the conditions and systems in their home. The audit software generates a report for the residential customer that consists of recommended measures and actions to improve home efficiency, projected energy and potential cost savings, and other active energy efficiency programs offered by the Company.

The Program also provides participating residential customers with access to lists of participating contractors and tips on how to find and select a quality installation contractor. Residential customers who complete a self-assessment are given the opportunity to receive a kit of low-cost measures at no cost. The kit consists of a combination of LED specialty bulbs, energy efficient showerheads and aerators, and easy to self-install weatherization products based on the needs identified in the assessment. Additionally, residential customers will receive instructions on the installation and proper use of the kit measures. The audit typically takes between 15 and 30 minutes to complete, depending on the complexity of the home.

II. AVAILABILITY & APPLICABILITY

The Program is voluntary and available to residential customers that reside in an individual single-family home. The Program provides residential customers with an incentive to install various energy efficiency measures, such as: low-flow showerheads and aerators, water heat pipe insulation, LED lamp upgrades, door weatherstripping, window weatherstripping, door sweep, outlet/ switch gaskets, caulking, outlet/ switch gaskets cooling and electric heat pump, and Tier 1 smart strip.

Residential customers that are currently participating in or have participated in the Company’s Residential Home Energy Assessment (Schedule RHEA), Residential Home Retrofit (Schedule RHRP), and the Residential Energy Efficiency Kits Programs (Schedule KITS) are not eligible to receive a kit of measures provided under this schedule.

III. INCENTIVE PAYMENTS

The Program provides the residential customer with an average one-time incentive for the installation of energy efficiency measures valued at \$51 per participant. The average incentive may vary depending on the equipment installed and the associated energy savings associated with the new installation.