Just like our linemen, our new Smart Meters will work hard for you

By upgrading to new, advanced metering technologies, we're investing in infrastructure and providing benefits to our customers.





Smart Meters: our newest metering technology for managing energy

You're due for an upgrade. Soon, Dominion Energy will be exchanging existing meters in your area for new Smart Meters. Why? To continue providing you with better service—like more reliable delivery of energy, better power-outage detection, faster problem resolution and remote meter reading. Smart meters also allow you to view your daily energy usage and participate in pricing plans which help you manage energy and costs.

The meter upgrade will require only a momentary power interruption; no need for you to make an appointment* or be present during the exchange.



For more information, including how to view your daily energy usage, please visit DominionEnergy.com/SmartEnergy

The meter upgrade will occur at:

For questions regarding smart meters, call 866-566-6436, Monday-Friday 8 AM to 5 PM
*If physical access to the meter is restricted, or accommodations need to be made for pets, call 844-562-9472,
Monday-Friday 8 AM to 8 PM or Saturday 8 AM to 5 PM to schedule an appointment for the exchange.

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