



By upgrading to new, advanced metering technologies, we're investing in our infrastructure and in our customers.

Date _____

INSTALLED: A utility service representative upgraded the electric meter today. If you have any questions or concerns related to the meter exchange, please call:
866-566-6436 | 8 AM to 5 PM, Monday to Friday

RESCHEDULE: A utility service representative stopped by today to upgrade the electric meter. However, the meter could not be exchanged due to:

To discuss the issue and reschedule the meter upgrade, please call: **844-562-9472 8 AM to 5 PM, Monday to Saturday**



Use this QR code to reschedule the meter upgrade using our authorized contractor's online portal <http://bit.ly/ScheduleMyDVPMeter>



Transforming Virginia's Future

We are delivering for our customers, with bold targets for reducing carbon, adding renewable energy resources and transforming the electric grid for more reliable service that meets our customers' evolving needs.



Smart Meters improve service and provide several benefits:

Detailed energy usage – Once your Smart Meter has been active for one billing month, you can review a comprehensive breakdown of how and when you use energy by visiting dominionenergy.com/MYA and logging into your account.

- **Remote Meter Readings** – We will be able to remotely collect meter readings daily and ensure that your meter is working properly.
- **Service Restoration Status** – Smart Meters can notify us when your power goes out and when it has been restored.
- **Healthier Environment** – Remote data collection means fewer trucks on the road, reducing emissions and benefiting the environment.
- **Remote Operations** – Smart Meters will help you save time if you move or transfer service by allowing us to remotely turn your electric service on and off without having to send someone to your home or business.



DominionEnergy.com/SmartMeter